



# RESIDENTS FORUM

2023 CINCH CHAMPIONSHIPS

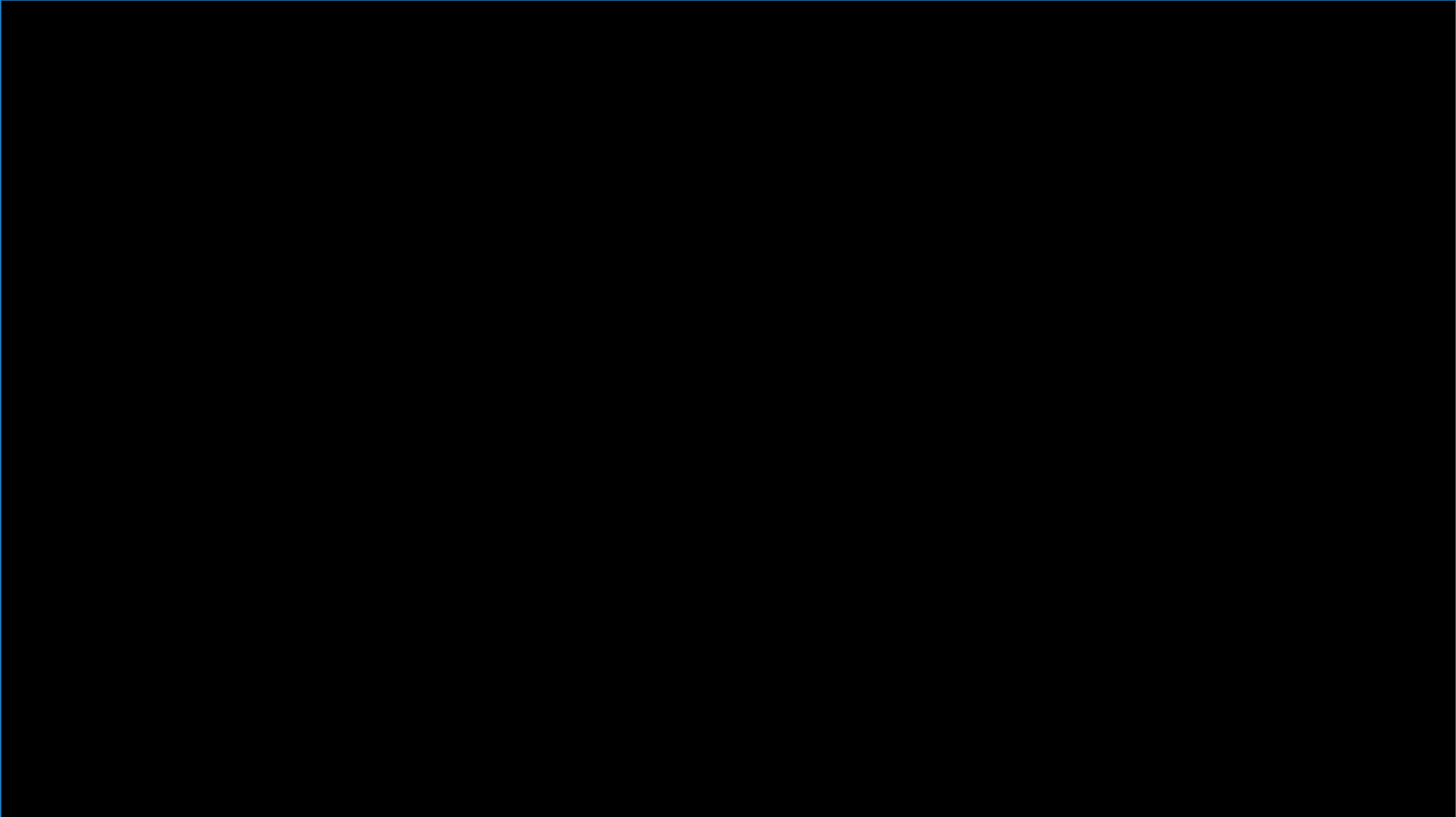


# AGENDA

1. WELCOME
2. TOURNAMENT OVERVIEW
3. TOURNAMENT PERIOD
4. CONTACTS & COMMUNICATION
5. TICKET INFORMATION
6. AOB/ QUESTIONS



# 1. WELCOME



# 2. TOURNAMENT OVERVIEW

SINGLES, DOUBLES AND  
WHEELCHAIR COMPETITION

CONFIRMED – ALCARAZ/  
BERRETTINI/ FRITZ AND TIAFOE

ATP 500 TOTY 2022

PREMISE LICENCE

POTENTIAL SUNDAY EXHIBITION  
MATCH



# KEY DATES/ TIMES

<b>Build</b>	4 May - 16 June
<b>Qualifying</b>	17 - 18 June
<b>Tournament Dates</b>	19 - 25 June
	(26 June held for rain delay)
<b>Break</b>	26 June - 14 July
<b><u>Gates Open</u></b>	
<b>Monday to Friday</b>	10:30
<b>Saturday and Sunday</b>	11:00

**No public entry for Qualifying Weekend**

# BUILD AND BREAK PERIODS



# GROUND MAP



# BUILD PERIOD

THURSDAY 4 MAY – FRIDAY 16 JUNE

Before



After





# BUILD PERIOD

THURSDAY 4 MAY – FRIDAY 16 JUNE



# BUILD TIMINGS

## WORKING HOURS

**Monday to Friday: 08.00 to 19.00**

**Saturday: 08.00 to 16.00 (Extended from 13:00)**

**Sunday: no works**

**Bank Holidays: 29/5, (proposed 09:00-16:00)**

**Building in such a tight area requires careful planning**

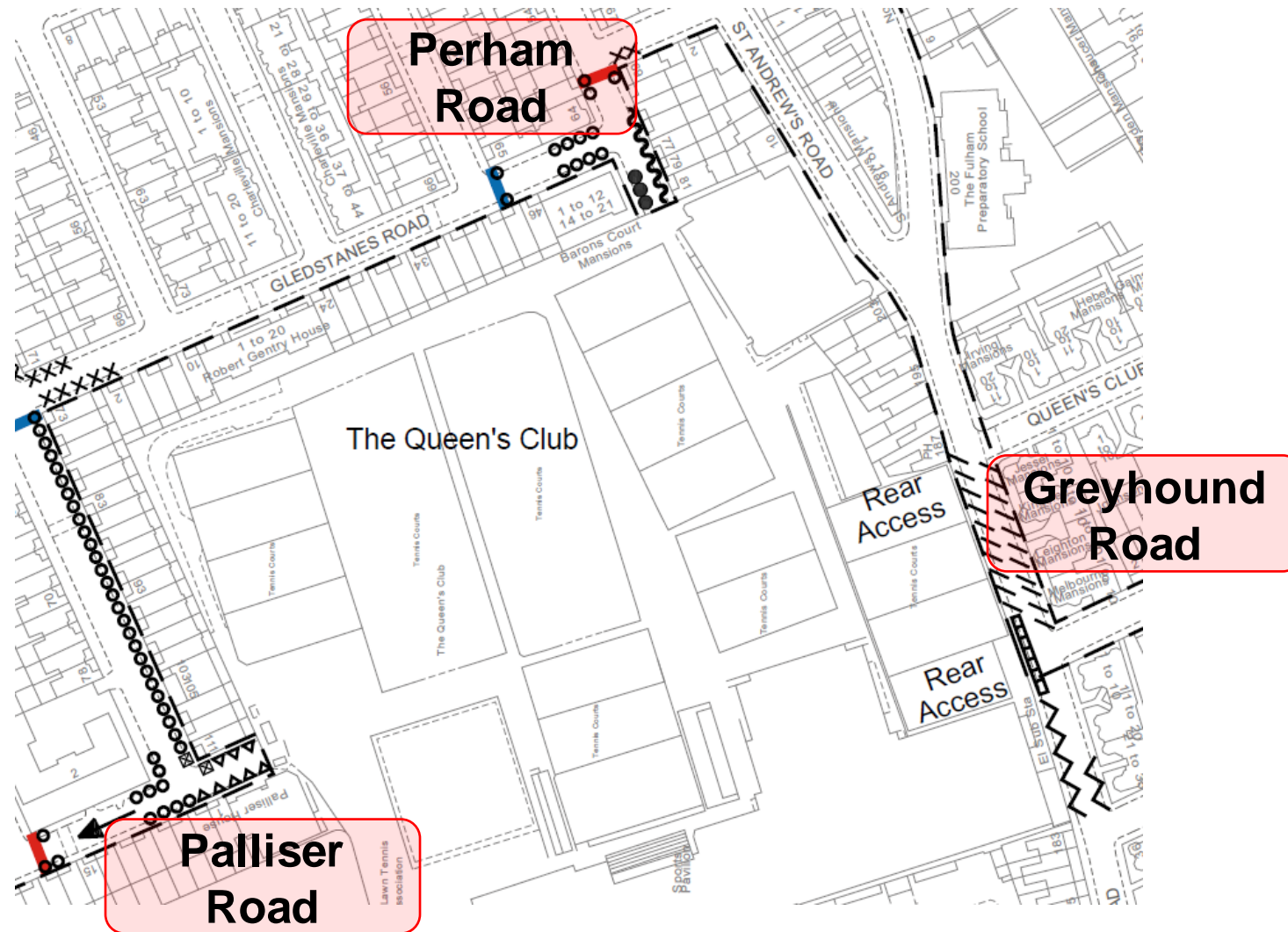
- **Detailed traffic management plans**
- **Site Manager and Safety Advisors**
- **Queen's Club Members**
- **Daily site meetings with contractors**
  
- **Sunday 25 June – breakdown until 10pm, as previous years**

# **NOISE MANAGEMENT**

- **Positioning of skips and generators**
- **White Noise Reverser Alarms**
- **Strict Adherence to Working Hours**
- **Exit for Vehicles on Greyhound Road**
- **Limited Traffic Management measures in place**
- **Contact telephone number for a member of the Site Management team during build and break periods.**

# MANAGING DELIVERIES

- Deliveries pre-arranged via online booking system to help manage the traffic



# **DELIVERY POLICIES**

- Making full use of all 3 entrances

## **GREYHOUND ROAD**

- Smaller vehicles can only deliver after 9am
- Encouraging deliveries between 10am and 2pm

## **PALLISER ROAD**

- Majority arrive between 5-6am to reduce disruption
- Specialist traffic management company to escort vehicles
- Congestion and noise is minimised

## **PERHAM ROAD**

- Access for fixed wheelbase vehicles only

# **3. TOURNAMENT PERIOD**

# **TOURNAMENT MANAGEMENT**

## **ENSURING MINIMUM DISRUPTION**

- **Implement best practices and safety policies**
- **Enforce traffic management plans**
- **Queue management of spectators to minimise impact on resident access**
- **Monitor noise levels**

## **REGULAR MONITORING**

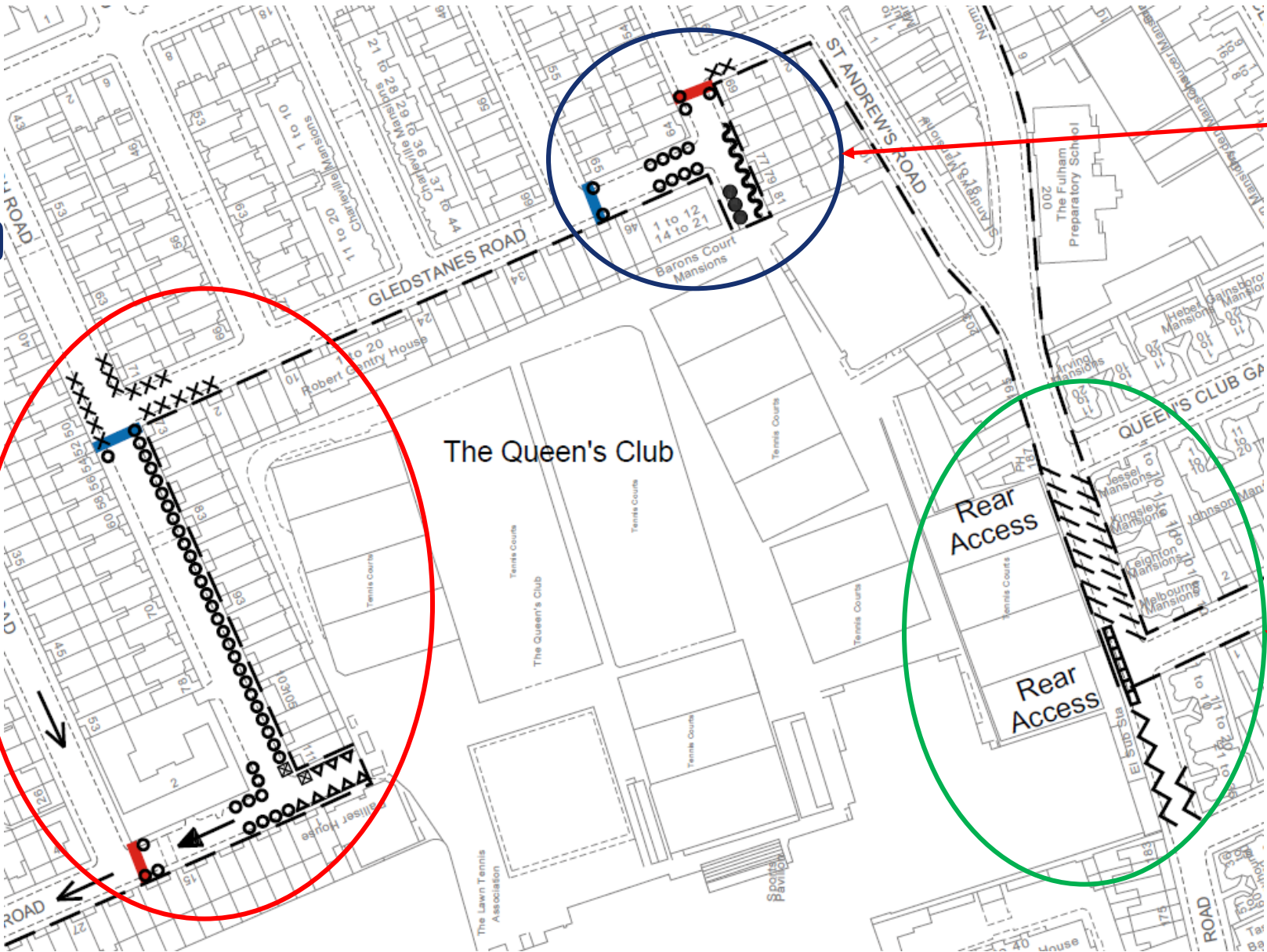
- **Quieter, low-emission generators**
- **Waste Management Policies**
- **No music played through PA system before 10.30am**

# TRAFFIC MANAGEMENT

**PALLISER ROAD**

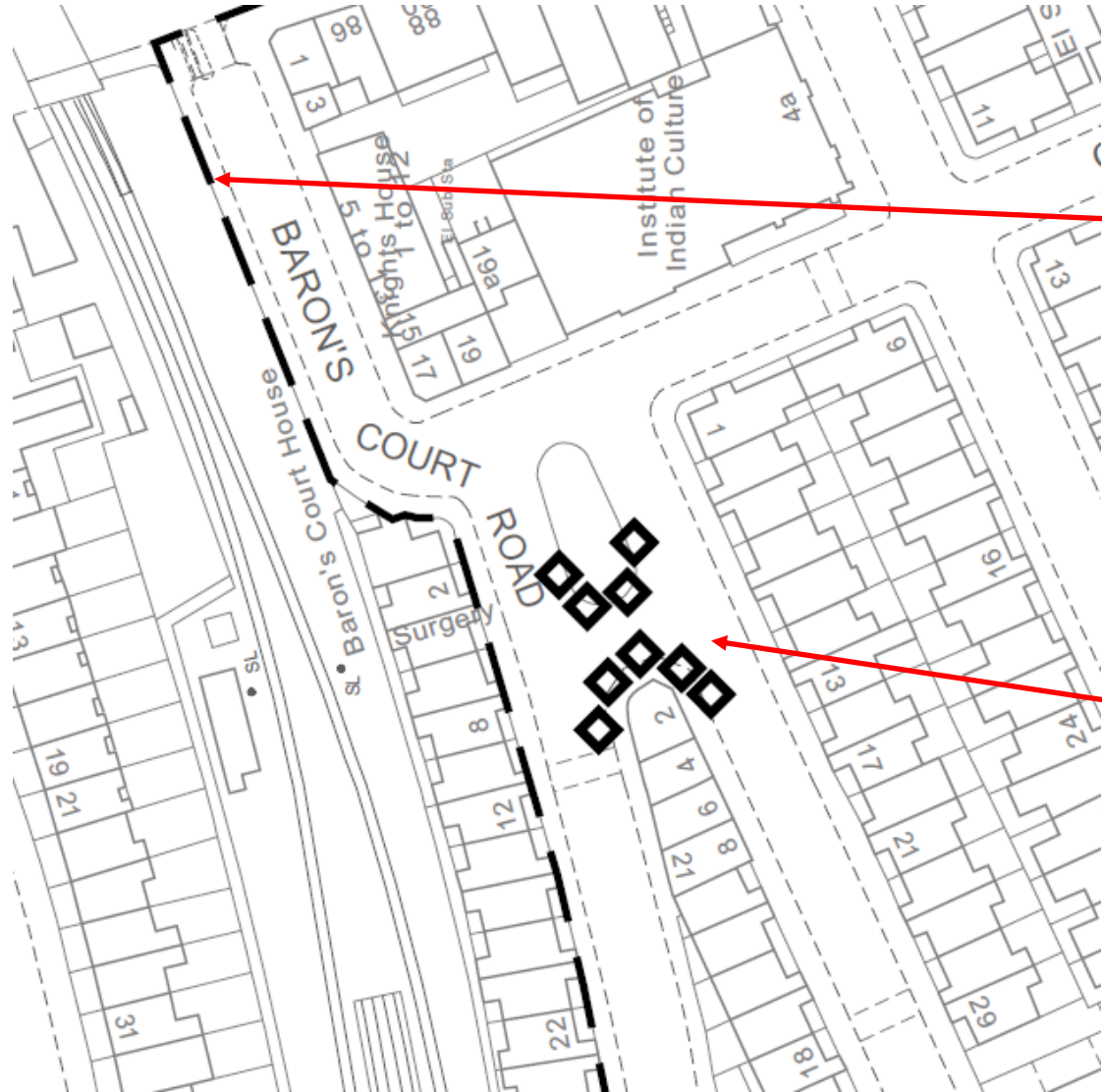
**PERHAM ROAD**

**GREYHOUND ROAD**





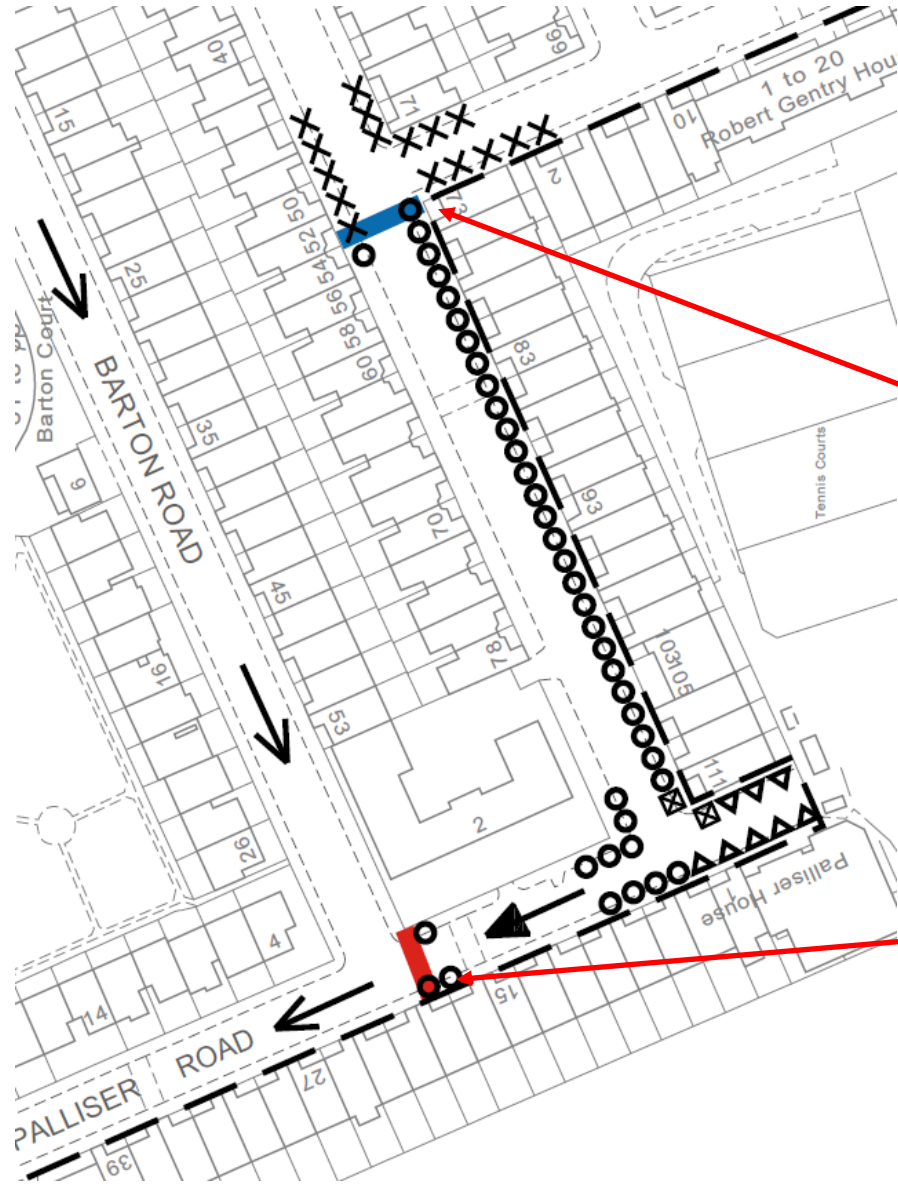
# TRAFFIC MANAGEMENT



**Extended Parking Hours (9am – 7pm) within sections of Zones D and H**

**Safe turning circles for longer vehicles**

# PALLISER ROAD



**Managed HVM closure between 9am and 10pm for safety and security purposes**

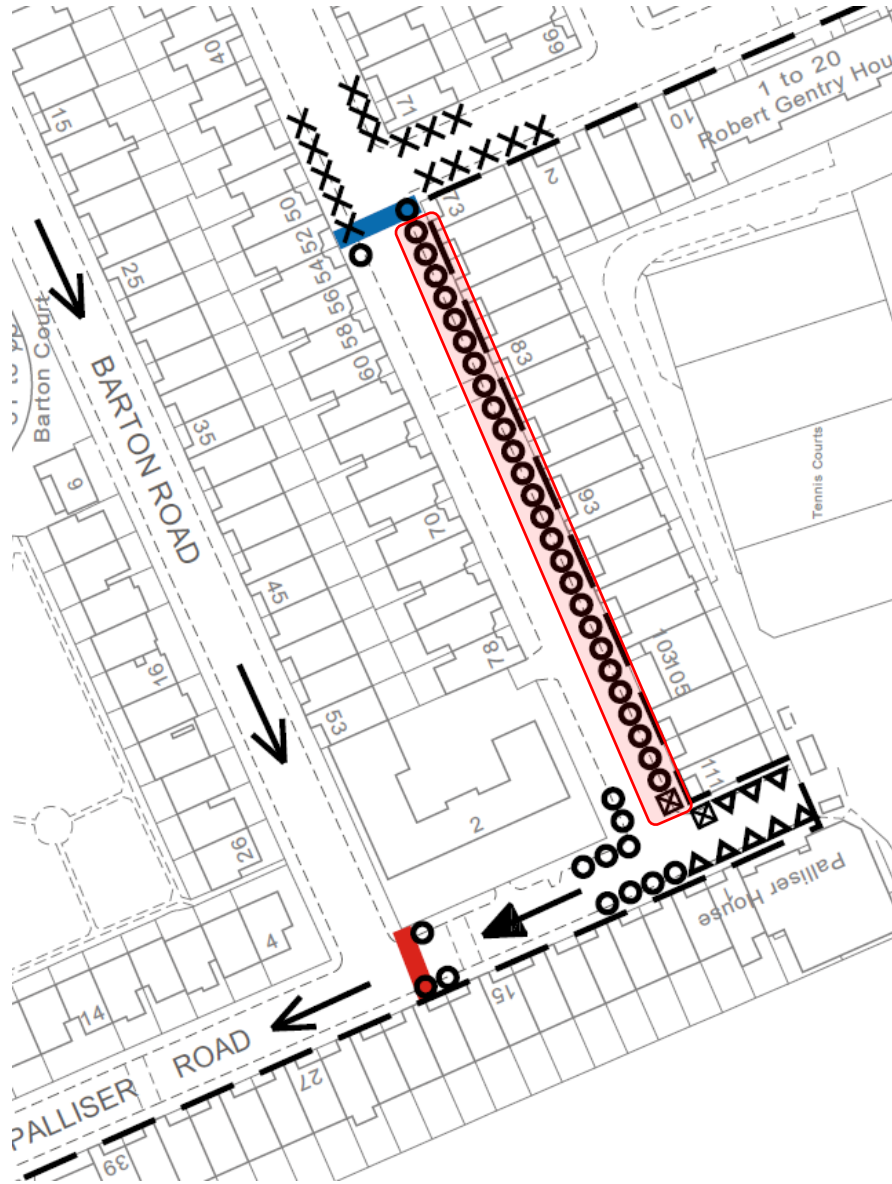
## **Comeragh Road**

- **Access for authorised vehicles (police permission require)**

## **Palliser Road**

- **No vehicle access at any time, except emergency vehicles**

# PALLISER ROAD - QUEUING



**Parking suspensions to facilitate**

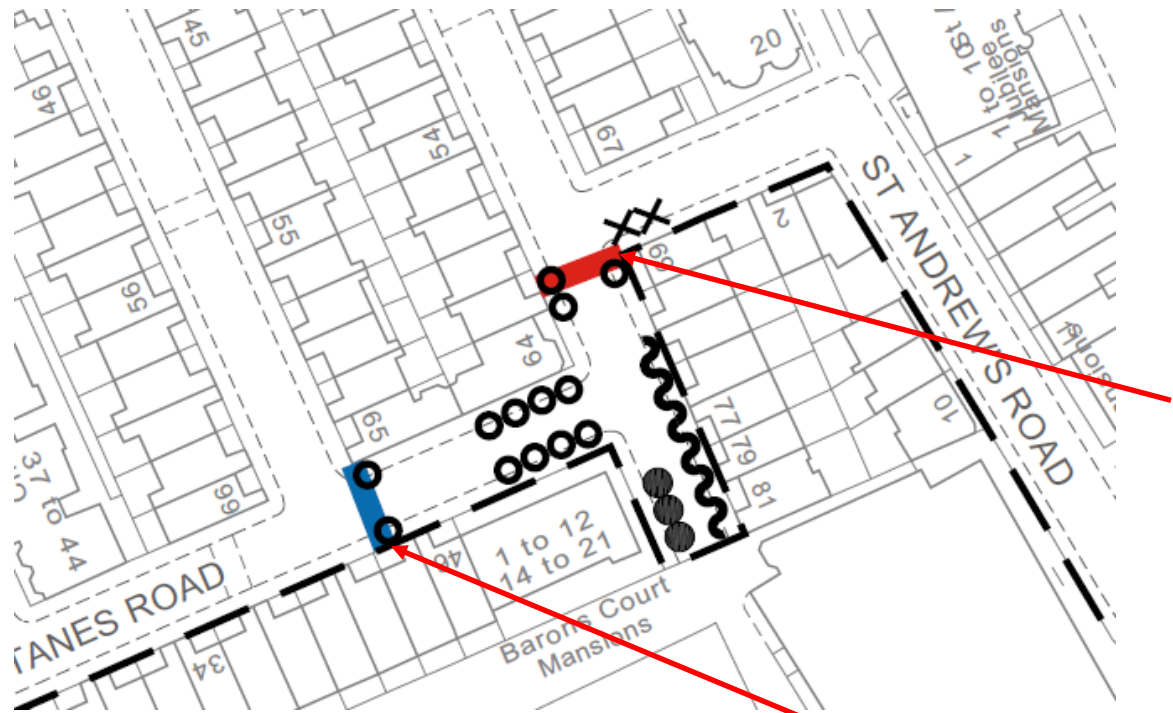
- **Vehicle drop-offs**
- **Safe Spectator Entry**
- **HVM Measures**

**Digital Tickets**

**Faster Moving Queues**

# PERHAM ROAD

Managed HVM closure between 9am and 10pm for safety and security purposes



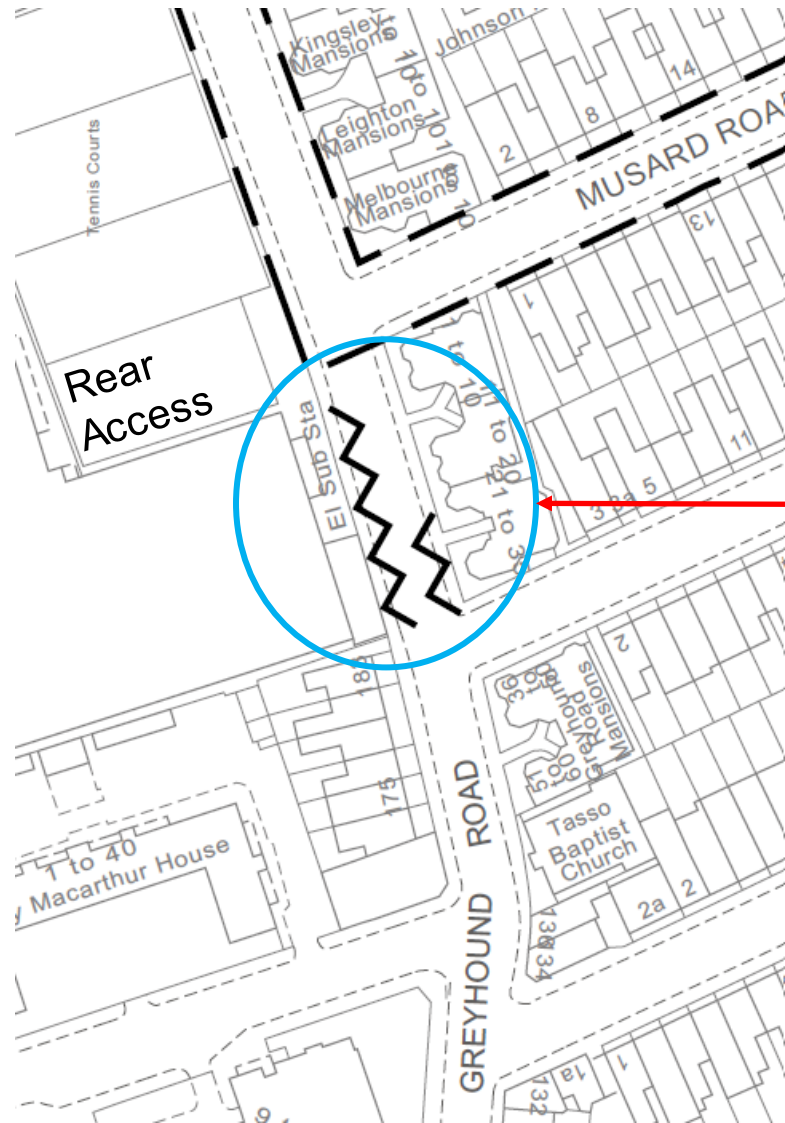
## Perham Road

- No vehicle access at any time, except emergency vehicles

## Gledstanes Road

- Access for authorised vehicles (police permission require)

# GREYHOUND ROAD



**Parking suspensions to facilitate**

- **Short-Term waiting bays for official tournament fleet**
- **Maintain Traffic Flow**

# **OTHER CONSIDERATIONS**

## **LITTER**

- **Working with LBH&F**
- **Cleaning companies employed**
- **Recycling Policy**

## **RAIN DELAYS**

- **Spectators may leave later in the evening**
- **Managed by stewards**
- **With the British Weather always need to plan for the Final on Monday 26 June**

# **4. TICKET INFORMATION**

# **TICKET OFFERS**

## **21– 27 FEBRUARY**

- Online advance Purchase window

## **9 MAY TO 18 JUNE**

- Access to Monday to Friday free evening admission to the tournament

## **CHARITY RESALE**

- The charity resale will open at 5pm daily and will be cashless



# **5. CONTACTS AND COMMUNICATION**

# COMMUNICATION TIMELINE

- Dedicated resident webpage ([www.lta.org.uk/residents-information/](http://www.lta.org.uk/residents-information/))
- Dedicated residents email address  
'residentenquiries@queenstennis.info'
- Additional targeted letters distributed as required
- End March: Traffic Management Information
- Mid-April: Final Information

# KEY CONTACTS

## LTA TOURNAMENT EVENT TEAM

Webpage: [www.cinchchampionships.com](http://www.cinchchampionships.com)

## EVENT TEAM DEDICATED RESIDENTS CHANNELS

Email: [residentenquiries@queenstennis.info](mailto:residentenquiries@queenstennis.info)

Webpage: [www.lta.org.uk/residents-information/](http://www.lta.org.uk/residents-information/)

## HAMMERSMITH & FULHAM COUNCIL

Webpage: [www.lbhf.gov.uk](http://www.lbhf.gov.uk)

Traffic & Highways Team: [londonpermitscheme@lbhf.gov.uk](mailto:londonpermitscheme@lbhf.gov.uk)

Parking Services: 0207 371 5678

Environmental Protection: 0208 753 1081

Out of Hours: 0208 748 8588

# 6. QUESTIONS



# RESIDENTS FORUM

2023 CINCH CHAMPIONSHIPS

*THANK YOU*

