



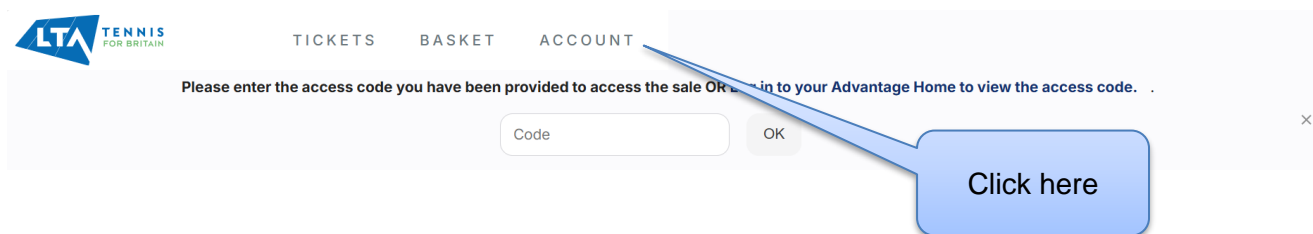
# HSBC CHAMPIONSHIPS

The Queen's Club

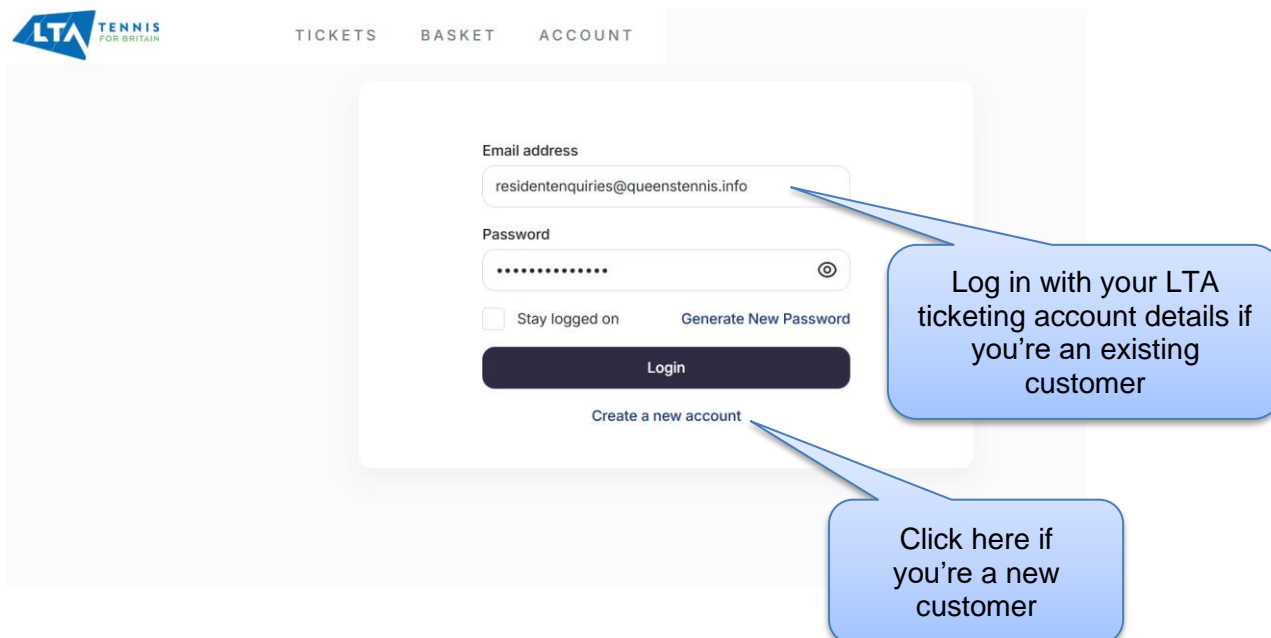
## TICKETING GUIDE FOR QC RESIDENTS

Following are the instructions for the eligible Queens Club residents to access tickets for the WTA 500 tournament of the HSBC Championships during their priority ticketing window, which takes place between **10:00am Tuesday 11<sup>th</sup> February – 23:59pm Monday 17<sup>th</sup> February 2025**.

1. Go to <https://tickets.lta.org.uk> and click on **ACCOUNT**.



2. Log in to your LTA ticketing account or click **CREATE NEW ACCOUNT** if you're a new customer.



3. New customers please fill in all the relevant account details requested. Existing customers, please jump to step 4.

**Please Note: The address submitted needs within the eligible Queens Club resident's area to access the priority window. When submitting your postcode, it must be submitted in CAPITAL LETTERS and with a space between the area and district code (e.g W14 9EQ).**

**Your Main Address**

**Please use the address look up function. If you are unable to use this functionality, please ensure your postcode is inserted in block capitals with a space inbetween.**

Country \*

United Kingdom

Address lookup

Type to lookup your address

Address (max 38 char) \*

Town/City \*

Postcode \*

Mobile Number \*

+44



Please ensure your  
postcode is submitted in  
the correct format  
outlined above

4. You should now be able to see the offers available to you, displaying the ticket type which you can purchase (Centre Court & Grounds Admission).

**“Why can’t I see my offers?”**

- a. If you have just created an account your offers can take up to 5 minutes to appear so, please refresh your page after 5 minutes.
- b. If you are an existing customer and you cannot see the offer, then please check your postcode has been submitted in the correct format as per step 3. This can be done through your account settings, please then wait up to 5 minutes for the system to refresh.

If these still don’t work, then please contact our designated support centre [here](#).

**LTA TENNIS FOR BRITAIN**      TICKETS    BASKET    ACCOUNT

**Queens Residents**

Welcome to your LTA Tickets Account. In this area you will be able to:

- Modify your details
- View your tickets and order history

**Home Page**

- My Offers
- Tickets
  - Your Tickets
  - Exchange Your Tickets
  - Order History
- Account settings
  - Profile
  - Password
- Buy Tickets
- Offers
- Events
- Other products

Log Out

**Women's WTA 500, Andy Murray Arena**

Individuals can purchase up to forty two tickets for the HSBC Championships across the week, with a maximum of six tickets per day. Please note... [View offer](#)

**Women's WTA 500, Ground Admission**

Individuals can purchase up to forty two tickets for the HSBC Championships across the week, with a maximum of six tickets per day. Please note... [View offer](#)

We may have to inform you of the postponement or cancellation of an event. We will contact you by email or by phone using the details you provided when you registered. Please update your contact details regularly.

General terms & conditions  
FAQ

If you have a discount code, please enter it in the box below.

Code  [OK](#)

**If the offers don't appear on the screen automatically, they can also be found on the "MY OFFERS" page**

5. Select the **BUY** button for the type of ticket you wish to purchase.

**Women's WTA 500, Andy Murray Arena**

Individuals can purchase up to **forty two** tickets for the HSBC Championships across the week, with a maximum of **six** tickets per day.

**Please note that the match schedule per day is a provisional guide and may be changed at the discretion of the Referee.**

**Note:** Children under 5 are not allowed access into the grand stand seating.

**Wheelchair and Ease of Access Seating**

If you require a wheelchair space with an essential companion seat or an ease of access seat with an essential companion, we recommend to book this through the 'Select the Best Seat automatically' option rather than through the Map View. Through this method, your companion seat will be added automatically when a wheelchair ticket is selected, in case of ease of access ticket please add the essential companion from the drop down menu if required.

If you would prefer to choose your wheelchair space or an ease of access seat via the seat map view, please make sure you manually select a companion seat in addition to your wheelchair or ease of access seat and use the dropdown menu to change the tariff of the companion seat to 'Essential Companion'.

**Buy**

**Women's WTA 500, Ground Admission**

Individuals can purchase up to **forty two** tickets for the HSBC Championships across the week, with a maximum of **six** tickets per day.

**Please note that the match schedule per day is a provisional guide and may be changed at the discretion of the Referee.**

**Note:** Children under 5 are not allowed access into the grand stand seating.

Unreserved seating on Court 1 and Court 5 is available on the day at a first come, first served basis, including any wheelchair spaces.

**Wheelchair Ground Admission**

Should you require a wheelchair ground admission, you can book this by selecting the 'Wheelchair Ground Admission' seat category when selecting your tickets. You will then have the option to select a complimentary 'Essential Companion' ticket if required.

**Buy**

Home Page  
My Offers  
Tickets  
Your Tickets  
Exchange Your Tickets  
Order History  
Account settings  
Profile  
Password  
Buy Tickets  
Offers  
Events  
Other products  
Log Out

have 04:11 minutes to complete

Click here to purchase tickets

6. Once an event is selected, you will need to select the day you wish to purchase tickets for:

### June 2025

Mon 9 Jun 13:00	Women's WTA 500, Andy Murray Arena	<b>Buy now</b>
Tue 10 Jun 11:00	Women's WTA 500, Andy Murray Arena	<b>Buy now</b>
Wed 11 Jun 11:00	Women's WTA 500, Andy Murray Arena	<b>Buy now</b>

Click "BUY NOW" button to purchase tickets for the specific day you wish to attend

7. After the date has been selected, you will be able to choose your seats by hovering over the seating map or by clicking on "Select the Best Seat automatically" option as shown below:

**Please Note: You can purchase a maximum of 6 tickets per person per day.**

09 Jun 2025

Select your seats in the map below. Select your seat

Select the Best Seat automatically. Select the best seat automatically

1 Select an area > 2 Choose your seats

Promotion code OK

Let your mouse hover over the seat blocks to obtain seating availability and prices.  
Select a block to choose your seats.  
Seats are not reserved until added to the shopping cart.

Exact seats can be selected by choosing this option

Choose this option to get the best seats allocated to you automatically, insert the quantity of tickets required and then click: "add to basket" button

09 Jun 2025

Select your seats in the map below. Select your seat

Select the Best Seat automatically. Select the best seat automatically

Seat Category	Preference (!)	Tariff	Ticket Price	Quantity
Premium	Automatic	Full Price	£ 125.00	0
Category 1	Automatic	Full Price	£ 80.00	0
Category 2	Automatic	Full Price	£ 50.00	0
Category 3	Automatic	Full Price	£ 40.00	0
Category 4	Automatic	Full Price	£ 25.00	0
Category 5	Automatic	Full Price	£ 20.00	0
Wheelchair	Automatic	Wheelchair	£ 20.00	0
		Essential Companion	£ 0.00	0

Choose at least 1 item at tariff "Wheelchair" in order to benefit from this "Essential Companion" tariff.

8. Once you have selected your tickets for a specific day, you will then be able to check out or continue shopping for more tickets for another day.

✔ 1 ticket added to your shopping basket. You have **09:50 minutes** to complete your order.

### Women's WTA 500, Andy Murray Arena

Monday, 9 June 2025 13:00

1 ticket Category 4

View | Modify your seats



BOOKING FEE £ 5.00

AMOUNT £ 30.00

« Continue shopping

Buy now


Select "CONTINUE SHOPPING" to buy tickets for additional/other days.

Select "BUY NOW" to progress and complete the checkout process for chosen tickets.

9. After clicking **BUY NOW**, the following screen will appear. Either add a programme to your basket or select the **CONTINUE TO CHECKOUT** button.

### HSBC Championships Women's WTA 500 Programme

Beat the queues at the venue and pre-purchase your B5 commemorative programme for £7 today which features exclusive content on the 2025 HSBC Championships! You will receive a mobile ticket for your programme purchase, which will need to be scanned upon collection.



HSBC Championships Women's WTA 500 Programme  
From £7.00

Close

See product details

HSBC Championships Women's WTA 500 Programme	1	£7.00
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SUB-TOTAL £7.00

Add to cart


1 ticket

£ 30.00

Continue to checkout

You have 06:59 minutes to complete your order.

We accept the following payment types and guarantee that your Internet transactions are safe:



General terms & conditions  
FAQ

Click "CONTINUE TO CHECKOUT" to proceed with booking.

10. On the summary page, please review your order, add ticket protection if desired, and accept the ticketing terms and conditions.

1 Summary ————— 2 Payment ————— 3 Confirmation

Before proceeding to payment, please check the content of your order as well as the delivery information and confirm that you have read and accepted our terms and conditions.



### Women's WTA 500, Andy Murray Arena

Monday, 9 June 2025 13:00  
Andy Murray Arena, The Queen's Club

1 ticket Category 4

View | Modify your seats

Full Price	North Stand - Block 7 - Row ZJ - Seat 61 FOLDING SEAT	£ 25.00
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BOOKING FEE £ 5.00

SUB-TOTAL £ 30.00

Delivery Method Mobile Ticket - Available closer to the event

COST OF DELIVERY £ 0.00



### Secure My Booking Ticketing Protection

Unless an event is cancelled or postponed, your ticket purchase with The LTA is non-refundable. We've partnered with Secure My Booking to deliver Ticket Protection.

#### Protect your tickets today!

Our ticket protection allows you to recover 100% of the paid ticket price (including fulfilment and administration fees).

With refund protection, you can apply for a refund in the event of:

- Accident, injury, or illness including COVID-19
- Severe weather preventing travel to the venue
- Travel delays due to breakdown or public transit failures
- Plus much more!

For a worry-free purchase, protect your tickets today as you cannot add to your order after you have paid.

Subscribe to protection for £ 2.70 and accept related terms & conditions

Add cancellation protection  
Recommended to ensure you can get refunded if certain things go wrong.

Non-refundable ticket

The ticketing terms and conditions must be read and accepted before you can proceed.

ORDER AMOUNT £ 32.70

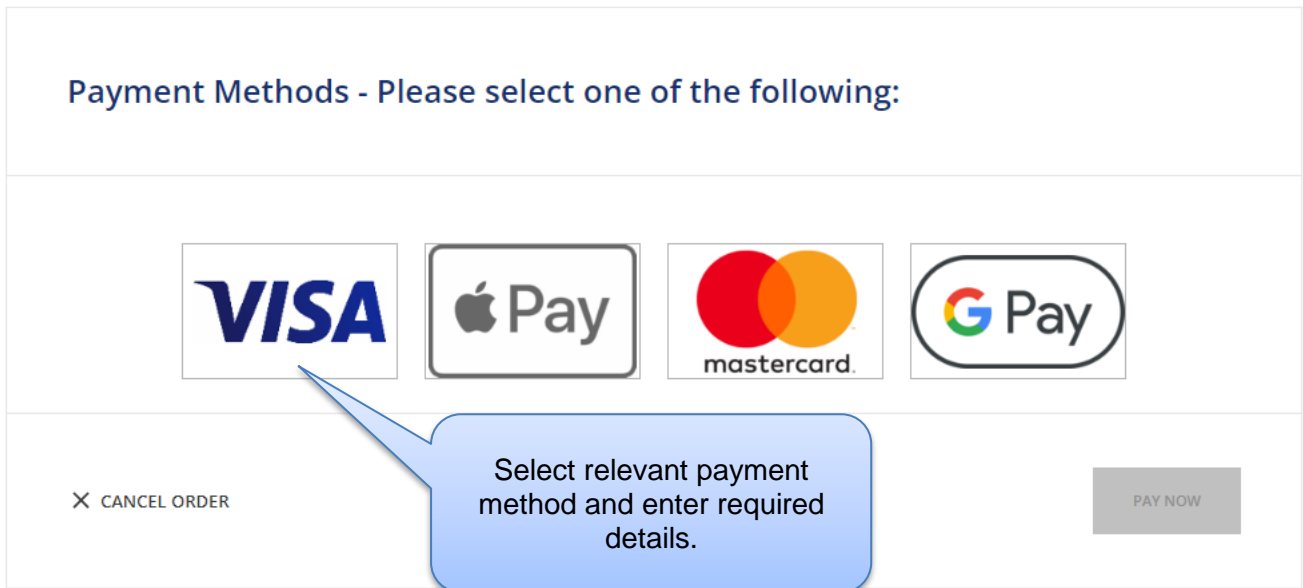
AMOUNT DUE £ 32.70

I have read and accept the [Terms & Conditions](#)

Cancel order

Proceed to payment

11. After clicking on **PROCESS TO PAYMENT** button, you will be navigated to the payment method selection screen which you can pay for the tickets through VISA/Mastercard debit/credit card:



12. After choosing the relevant payment method and clicking on **PAY NOW** option, the ticket purchase process is complete upon successful transaction.

If you have any challenges with accessing the priority ticketing offer, then please contact our customer support team [HERE](#).