



# HSBC CHAMPIONSHIPS

The Queen's Club

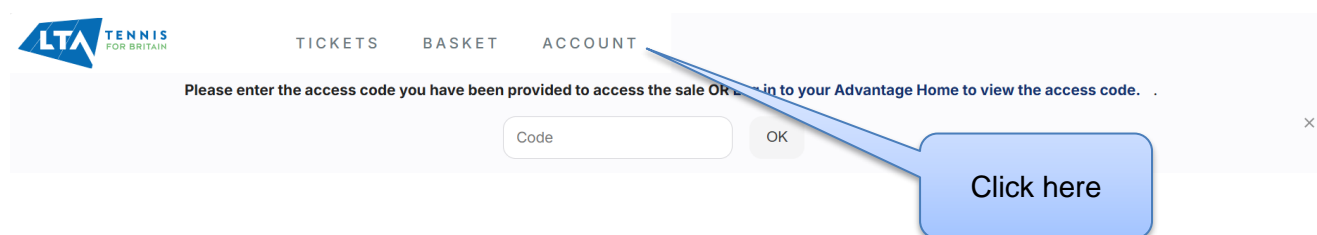
## TICKETING GUIDE FOR QC RESIDENTS

The following instructions are to support eligible Queens Club residents to gain access to complimentary evening ground admission tickets for the HSBC Championships, which takes place between 9<sup>th</sup> – 22<sup>nd</sup> June 2025.

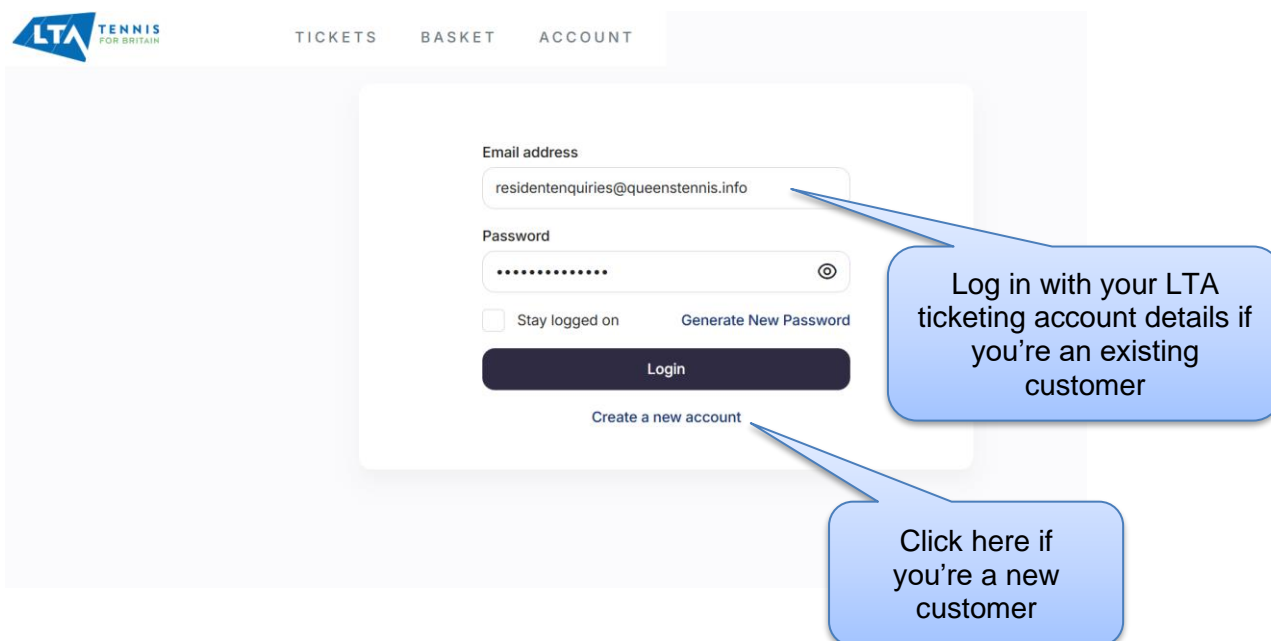
Eligible residents can apply for complimentary ground admission after 4:30pm on selected days of the WTA 500 and ATP 500 tournament weeks for themselves and one guest.

**Please Note: Entry into the venue is subject to the capacity of the grounds at the time of arrival, and although we will endeavour to get everyone into the grounds as quickly as possible, immediate entry cannot be guaranteed.**

1. Go to <https://residenttickets.lta.org.uk> and click on **ACCOUNT**.



2. Log in to your LTA ticketing account or click **CREATE NEW ACCOUNT** if you're a new customer.



3. New customers please fill in all the relevant account details requested. Existing customers, please jump to step 4.

**Please Note: The address submitted needs within the eligible Queens Club resident's area to access the priority window. When submitting your postcode, it must be submitted in CAPITAL LETTERS and with a space between the area and district code (e.g W14 9EQ).**

**Your Main Address**

**Please use the address look up function. If you are unable to use this functionality, please ensure your postcode is inserted in block capitals with a space inbetween.**

Country \*

United Kingdom

Address lookup

Type to lookup your address

Address (max 38 char) \*

Town/City \*

Postcode \*

Mobile Number \*

+44

Please ensure your  
postcode is submitted in  
the correct format  
outlined above

4. You should now be able to see the offers available to you, including the evening ground admission tickets.

**“Why can’t I see my offers?”**


- a. **If you have just created an account your offers can take up to 5 minutes to appear so, please refresh your page after 5 minutes.**
- b. **If you are an existing customer and you cannot see the offer, then please check your postcode has been submitted in the correct format as per step 3. This can be done through your account settings, please then wait up to 5 minutes for the system to refresh.**

If these still don’t work, then please contact our designated support centre [here](#).

The screenshot shows the LTA Tickets Account Homepage. At the top, there are navigation links for TICKETS, BASKET, and ACCOUNT. The main content area is titled "LTA Tickets Account Homepage" and includes a "Queens Residents" section with a welcome message and links to "Modify your details" and "View your tickets and order history". Below this is the "Your Personal Offers" section, which lists three offers: "Personal offer | Residents' Evening Ground Admission" for "HSBC Championships Evening Ground Admission, ATP 500", "Personal offer | Residents' Evening Ground Admission" for "HSBC Championships Evening Ground Admission, WTA 500", and "Personal offer | Residents' Ballot Entry" for "Residents' Ballot Entry". Each offer includes a brief description and a "View offer" button. On the right side, there is a navigation menu with options: Home Page, Experience vouchers, My Offers, Tickets, Your Tickets, Exchange Your Tickets, Order History, Account settings, Profile, Password, Buy Tickets, and Products. A "Log Out" button is also present. A callout box with a speech bubble points to the "My Offers" option in the menu, containing the text: "If the offers don't appear on the screen automatically, they can also be found on the 'MY OFFERS' page".

5. Select the **BUY** button for the tournament you wish to attend. You will be able to select tickets for both tournaments if you wish.

## My Offers

 Personal offer | Residents' Evening Ground Admission

### HSBC Championships Evening Ground Admission, ATP 500


You can apply for complimentary grounds admission after 4:30pm on selected days of the WTA and ATP tournaments for yourself and one guest.

**Please Note: These tickets do not guarantee admission to the grounds at the time of your arrival, as this is subject to capacity at that time.**

Buy

Click "BUY" to access tickets for the ATP 500 tournament

Click "BUY" to access tickets for the WTA 500 tournament

 Personal offer | Residents' Evening Ground Admission

### HSBC Championships Evening Ground Admission, WTA 500

You can apply for complimentary grounds admission after 4:30pm on selected days of the WTA and ATP tournaments for yourself and one guest.

**Please Note: These tickets do not guarantee admission to the grounds at the time of your arrival, as this is subject to capacity at that time.**

Buy

6. Once a tournament is selected, you will need to select the day you wish to access tickets for:

## Date Selection

June 2025

 Personal offer

Mon 16 Jun 16:30 HSBC Championships Evening Ground Admission, ATP 500

Click "BUY NOW" button to purchase tickets for the specific day you wish to attend

Buy now

 Personal offer

Tue 17 Jun 16:30 HSBC Championships Evening Ground Admission, ATP 500 £ 0.00

Buy now

 Personal offer

Wed 18 Jun 16:30 HSBC Championships Evening Ground Admission, ATP 500 £ 0.00

Buy now

7. After the date has been selected, you will be able to choose the number of tickets you wish to receive.

**Please Note: You can purchase a maximum of 2 tickets per person per day, for yourself and one guest.**

**Seat Selection** 16 Jun 2025

The number of tickets is limited to 2 per customer per day.

Seat Category	Tariff	Ticket Price	Quantity
Residents' Evening Ground Admission	Residents' Evening Ground Admission ATP 500 <b>Residents' Evening Ground Admission</b>	£ 0.00	2

TOTAL 2 TICKETS £ 0.00 **Add to basket**

Quantity of tickets can be selected here

8. Once you have selected your tickets for a specific day, you will then be able to check out or continue shopping for more tickets for another day.

### Just Added

2 tickets added to your shopping basket. You have **09:48 minutes** to complete your order.

### HSBC Championships Evening Ground Admission, ATP 500

Monday, 16 June 2025 16:30  
 Palliser Road, London W14 9EQ, The Queen's Club

2 tickets Residents' Evening Ground Admission

Residents' Evening Ground Admission ATP 500 <b>Residents' Evening Ground Admission</b>	Residents' Evening Ground Admission - 1 Ticket	£ 0.00
Residents' Evening Ground Admission ATP 500 <b>Residents' Evening Ground Admission</b>	Residents' Evening Ground Admission - 1 Ticket	£ 0.00

AMOUNT £ 0.00

[Continue shopping](#) **Buy now**

### Your Shopping Basket

2 tickets

**£ 0.00**

**Buy now**

You have **09:48 minutes** to complete your order.

### Payment Methods

We accept the following payment types and guarantee that your Internet transactions are safe:

### Help and Support

[General terms & conditions](#)  
[FAQ](#)

Select "CONTINUE SHOPPING" to buy tickets for additional/other days

Select "BUY NOW" to progress and complete the checkout process for chosen tickets

9. Review your order on the order summary page and accept the ticketing terms and conditions.


1 Summary      2 Payment      3 Confirmation

### Order Summary

Before proceeding to payment, please check the content of your order as well as the delivery information and confirm that you have read and accepted our terms and conditions.

#### HSBC Championships Evening Ground Admission, ATP 500

Monday, 16 June 2025 16:30  
Palliser Road, London W14 9EQ, The Queen's Club

2 tickets Residents' Evening Ground Admission 

Residents' Evening Ground Admission ATP 500	Residents' Evening Ground Admission - 1 Ticket	£ 0.00
<b>Residents' Evening Ground Admission</b>		
Residents' Evening Ground Admission ATP 500	Residents' Evening Ground Admission - 1 Ticket	£ 0.00
<b>Residents' Evening Ground Admission</b>		

SUB-TOTAL £ 0.00

### Delivery Method

Delivery Method      Mobile Ticket - Available closer to the event

COST OF DELIVERY £ 0.00

ORDER AMOUNT £ 0.00

I have read and accept the [Terms & Conditions](#)

Cancel order

Complete your order

You will be unable to complete your order until the T&Cs have been read and accepted

10. Your booking is now complete, and you will receive a confirmation email outlining your selections. You will be contacted prior to the tournaments with more information regarding entry times and procedures.

If you have any challenges with accessing the priority ticketing offer, then please contact our customer support team [here](#).