

LTA Advantage Member Survey Competition February/March 2024 Terms & Conditions

These Competition Terms & Conditions, together with any specific rules or conditions explained or notified by the LTA as relevant to this Competition (a **Competition Notice**) (as displayed on www.lta.org.uk or otherwise) apply to entrants invited to take part in the February/March Advantage Member Survey who complete the full survey and provide contact details for entry into the prize draw (**the Competition**).

By entering the Competition, you agree to be bound by these Competition Terms & Conditions, the LTA Privacy Policy and, where applicable, the LTA Online Terms & Conditions (each of which can be found at www.lta.org.uk). If you do not agree to comply with these Terms & Conditions, the LTA Online Terms & Conditions or the Privacy Policy (as applicable) please do not enter the Competition.

A copy of these Competition Terms & Conditions and/or the LTA Privacy Policy can be provided upon written request, enclosing a stamped addressed envelope.

1 Introduction 1.1 This Competition is organised by LTA Operations Limited (the **LTA**) whose address is at The National Tennis Centre, 100 Priory Lane, Roehampton, London SW15 5JQ.

1.2 The LTA reserves the right to cancel or amend the Competition or these Competition Terms & Conditions and to cancel or refuse any individual's entry at any time without prior notice. Any such changes will be posted on the LTA website (www.lta.org.uk).

2 Eligibility

2.1 Entrants to the Competition must be resident in the UK. Entrants to the Competition must be a Member of the LTA's Advantage programme and have been invited by email to take part in the February/March wave of the member survey. If under the age of 16, you must have permission from a parent or guardian to enter.

2.2 No employees of the LTA (or its group companies) (or members of their families) involved in the administration of the Competition may win the Competition.

2.3 The eligibility of any entrant is at the sole discretion of the LTA. If ineligible, entrants will not be entitled to receive a Prize (as defined below), and any Prize awarded may be revoked.

3 Entries

3.1 Entries must be submitted during the opening times set out in Condition 3.2 below or will be deemed to be invalid. Entries must be submitted in accordance with the instructions and/or requirements (including method and timing of entry) set out in these Terms and Conditions and in any Competition Notice in order to constitute a qualifying entry.

3.2 Entries must be received at any time before 31st March 2024. To enter, individuals should complete the member survey, which will be issued to a random sample of members in each membership group.

3.3 Lost, delayed or incomplete entries will not be accepted, and the LTA takes no responsibility for entries that are lost, delayed or not received for any reason, and proof of submission will not be proof of receipt.

3.4 Where applicable, entrants confirm that by entering the Competition their entry: (i) includes information that is true, current, and complete; (ii) is not obscene, disparaging or critical of any person, offensive, likely to infringe the rights of any third party or is otherwise unlawful. The LTA reserves the right to disqualify from the Competition any entries which contravene, or are found to contravene, any of the criteria set out in this Condition 3.5 or are deemed by the LTA to be critical of the LTA or are deemed ineligible by the LTA for any other reason.

3.5 Information (including personal information) submitted in an entry will, unless specifically stated otherwise, be used by the LTA in accordance with the LTA Privacy Policy. All entrants agree that if they are a Prize-Winner, they will take part in any promotional activity reasonably requested by the LTA. By entering the Competition entrants agree to: (i) the use of their name being supplied in accordance with Condition 3.6; and (ii) the use of their name, image, entry and any other details and/or materials submitted in connection with the Competition (including, but not limited to, announcing the results of the Competition) and any other promotional purpose as the LTA may deem appropriate.

3.6 The name of the Prize-Winner will be made available following receipt of an appropriately worded letter addressed to LTA Advantage Member Survey February/March 2024 sent to the LTA using the address given above, enclosing a stamped addressed envelope. The LTA reserves the right not to respond to such requests if received more than forty five (45) days after the closing date.

3.7 Entrants may not submit multiple entries to the Competition. Automated, bulk or third party entries will not be valid.

4 Choosing the Prize-Winner

Subject to the terms of these Competition Terms & Conditions and unless otherwise stated in the Competition Notice, six winning entrants shall be selected by the LTA at random (together the **Prize-Winners**, each a **Prize-Winner**) from all correct entries that the LTA (at its complete discretion) deems to qualify for entry into the Competition. LTA's decision is final and no correspondence will be entered into.

5 Prize

5.1 The Prize is subject to availability and the LTA reserves the right to substitute a prize of equal or greater value. There is no monetary equivalent or cash alternative to the Prize. The Prize is non-transferable.

5.2 Should any doubt arise as to an entrant's eligibility, the LTA reserves the right to withhold the Prize until such proof of eligibility and identity has been confirmed or if such proof is not produced on request or to disqualify the entrant from the Competition.

5.3 Six Advantage members will each receive one Dunlop Player Bundle, comprising a Dunlop backpack and other playing accessories (tennis balls, grips and water bottle). The Prize-Winner will be contacted by the LTA by e-mail. The LTA will attempt to contact the Prize-Winner twice. In the event that the Prize-Winner does not respond to the LTA within one week of the first e-mail, the LTA reserves the right to replace the Prize-Winner with another prize-winner. Only the Prize-Winner will be notified.

5.4 The LTA accepts no liability for the loss of, or damage to, the Prize once the Prize-Winner has received the Prize.

5.5 The prize will be sent to the Prize-Winner by post or by courier.

5.6 The Prize-Winner will forfeit the right to the Prize, without compensation or recourse, if he/she does not agree to be bound by these Competition Terms and Conditions and/or does not meet eligibility criteria.

6 General

6.1 Liability. The LTA cannot accept any liability (other than for death or personal injury or other liabilities that cannot, as a matter of law, be excluded) for any damage, loss, costs, expenses or disappointment, whether direct or indirect, caused to or suffered by entrants in connection with the Competition or as a result of the Prize-Winner accepting or making use of the Prize. The LTA will not be liable if the Prize is unable to be offered.

6.2 Law. These Competition Terms & Conditions and any non-contractual obligations connected to them shall be governed by, and construed in accordance with, the laws of England and Wales and the English courts shall have exclusive jurisdiction to settle any dispute which may arise under or in connection with them.

6.3 Severance. If any provision of these terms is found to be invalid by any court having competent jurisdiction, the invalidity of that provision will not affect the validity of the remaining provisions of these terms, which shall remain in full force and effect.